Partnering with your patients and practice at every step of the journey

This brochure highlights the well-established suite of nCompass services available to help your patients using Optune®

Kate, Care Coordinator
Meet the nCompass® team members assisting you and your patients from prescription through treatment

HCP Points of Contact

**HCP Coordinator (HCPC)**
- Manages prescription process and supportive documentation
- Updates your practice on your patient’s prescription status, as desired

**Case Manager**
- Works with your patient’s insurance plan and identifies resources and programs to minimize the cost for Optune®, regardless of their financial status

Patient Points of Contact

**Care Coordinator (CC)**
- Provides 24/7 technical support via phone or email
- Manages supply reorders for delivery to patients
- Offers travel resources and tips

**Device Support Specialist (DSS)**
- Provides live ongoing education and support to your patients
- Sends monthly Optune usage reports to your practice and provides tips to your patients to help optimize their time on Optune

Patient image reflects the health status of the patient at the time the photo was taken.
nCompass® offers a well-established suite of services to help your patients start Optune®

- **Optune Prescription and Benefits Review**
  - Your office completes an Optune Prescription Form and sends all supportive documentation
  - Supportive documentation and prescription are processed*
  - Benefits investigation begins on behalf of your patient

- **Resource Kit and Array Layout**
  - Your patient receives a resource kit that contains tools to help prepare them for starting Optune and integrating it into their lives
  - Customized array layout map and measurements are sent to your practice prior to treatment initiation

- **Welcome Calls**
  - CC makes Welcome Call(s) to patient or caregiver, to help familiarize them with Optune and discuss their out-of-pocket costs

- **Starting Optune**
  - DSS delivers Optune to your patient’s home or your practice and provides in-person training at treatment start
  - DSS informs your practice once your patient initiates Optune

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nCompass provides ongoing support and education, as needed, throughout treatment

*It is important to note that incomplete prescriptions will be returned for updating.
nCompass®: an award-winning support program with comprehensive services for your patients using Optune®

Reimbursement assistance
• Supports your patients and your practice through the reimbursement process, starting with an investigation of benefits
• An nCompass representative will begin a benefits investigation on behalf of your patient
  — Simply submit a prescription form and supporting documentation and an nCompass representative will take care of the rest
• Your patient will receive a welcome call from a Novocure® representative who will discuss options to start treatment

Customized support based on patient or caregiver needs, including
• In-person device education
• Resources and tips for using Optune
• Technical support via phone
• Reordering supplies

Contact nCompass for all your patients’ Optune support needs

Call us any time of day: 1-855-281-9301 (toll-free)

Or email us: support@novocure.com

Novocure is not permitted to provide medical advice to patients. All patients with medical questions will be referred back to their healthcare provider.
Indications for Use

Optune is intended as a treatment for adult patients (22 years of age or older) with histologically-confirmed glioblastoma multiforme (GBM).

Optune with temozolomide is indicated for the treatment of adult patients with newly diagnosed, supratentorial glioblastoma following maximal debulking surgery, and completion of radiation therapy together with concomitant standard of care chemotherapy.

Important Safety Information

Contraindications

Do not use Optune in patients with an active implanted medical device, a skull defect (such as, missing bone with no replacement), or bullet fragments. Use of Optune together with implanted electronic devices has not been tested and may theoretically lead to malfunctioning of the implanted device. Use of Optune together with skull defects or bullet fragments has not been tested and may possibly lead to tissue damage or render Optune ineffective.

Do not use Optune in patients that are known to be sensitive to conductive hydrogels. In this case, skin contact with the gel used with Optune may commonly cause increased redness and itching, and rarely may even lead to severe allergic reactions such as shock and respiratory failure.

Warnings and Precautions

The most common (≥10%) adverse events involving Optune in combination with temozolomide were thrombocytopenia, nausea, constipation, vomiting, fatigue, medical device site reaction, headache, convulsions, and depression.

If the patient has an underlying serious skin condition on the scalp (e.g. ulcers, open wound, broken skin) evaluate whether this may prevent or temporarily interfere with Optune treatment.

Use of Optune in patients with an inactive implanted medical device in the brain has not been studied for safety and effectiveness, and use of Optune in these patients could lead to tissue damage or lower the chance of Optune being effective.

Do not prescribe Optune for patients that are pregnant, you think might be pregnant or are trying to get pregnant, as the safety and effectiveness of Optune in these populations have not been established.

Optune can only be prescribed by a healthcare provider that has completed the required certification training provided by Novocure (the device manufacturer).

Please see Important Safety Information throughout and the Instructions for Use (IFU) at Optune.com/IFU.
What do I do if my patient receives unfavorable letters from their insurance company (eg, denial letters)?
Your patient should not be concerned by these documents, as they are commonly sent. nCompass will continue to work with your patient’s insurance company. Please have your patient reach out to nCompass regarding specific insurance questions.

Can an nCompass team member interact with my patient before a prescription is written?
Yes. Patients and caregivers can ask questions about Optune® by calling nCompass, even without a prescription. A Device Support Specialist (DSS) may educate your patient considering Optune by addressing any potential equipment or lifestyle questions. Eligibility criteria apply. Speak with your Territory Manager (TM) regarding this service.

What supporting documents should I include as part of the prescription?
Supporting documents needed to process the prescription include: face/demographics sheet; copy of patient insurance card; medical records (history and physical); clinical notes; and patient’s recent magnetic resonance imaging (MRI), on disc.